

I Claim:

- 1 1. A method for availing participants in a special number call event of information  
2 contained in a plurality of data stores; the method comprising the steps of:  
3 (a) in no particular order:
  - 4 (1) providing said plurality of data stores;
  - 5 (2) providing at least one respective data key for accessing said  
6 information contained in each respective data store of said plurality of data  
7 stores; and
  - 8 (3) providing communications among said participants and said plurality  
9 of data stores;
- 10 (b) identifying a respective call as initiating a special number call event;
- 11 (c) generating an identifier code for uniquely identifying said special number call  
12 event; said identifier code including relational data; said relational data being  
13 configured for mapping on said at least one said respective data key to effect  
14 accessing said information; and
- 15 (d) employing said communications to effect cooperation by said identifier code  
16 with each said respective data store for providing said information to said  
17 participants.
- 1 2. A method for availing participants in a special number call event of information  
2 contained in a plurality of data stores as recited in Claim 1 wherein selected said  
3 information availed by said participants during said call event is stored in association  
4 with said identifier code.
- 1 3. A method for availing participants in a special number call event of information  
2 contained in a plurality of data stores as recited in Claim 1 wherein said identifier  
3 code includes an indicator relating to a caller initiating said call event.

- 1 4. A method for availing participants in a special number call event of information
- 2 contained in a plurality of data stores as recited in Claim 1 wherein said providing a
- 3 plurality of data stores is effected in a subscription arrangement.
  
- 1 5. A method for availing participants in a special number call event of information
- 2 contained in a plurality of data stores as recited in Claim 2 wherein said identifier
- 3 code includes an indicator relating to a caller initiating said call event.
  
- 1 6. A method for availing participants in a special number call event of information
- 2 contained in a plurality of data stores as recited in Claim 2 wherein said providing a
- 3 plurality of data stores is effected in a subscription arrangement.
  
- 1 7. A method for availing participants in a special number call event of information
- 2 contained in a plurality of data stores as recited in Claim 6 wherein said identifier
- 3 code includes an indicator relating to a caller initiating said call event.
  
- 1 8. A method for availing participants in a special number call event of information
- 2 contained in a plurality of data stores as recited in Claim 1 wherein said special
- 3 number call is an emergency service call.
  
- 1 9. A method for availing participants in a special number call event of information
- 2 contained in a plurality of data stores as recited in Claim 2 wherein said special
- 3 number call is an emergency service call.
  
- 1 10. A method for availing participants in a special number call event of information
- 2 contained in a plurality of data stores as recited in Claim 3 wherein said special
- 3 number call is an emergency service call.

- 1 11. A method for availing participants in a special number call event of information
- 2 contained in a plurality of data stores as recited in Claim 4 wherein said special
- 3 number call is an emergency service call.
  
- 1 12. A method for providing information to participants in an emergency service call
- 2 event; the method comprising the steps of:
  - 3 (a) in no particular order:
    - 4 (1) providing a plurality of data stores;
    - 5 (2) providing at least one respective data key for accessing said
    - 6 information contained in each respective data store of said plurality of data
    - 7 stores; and
    - 8 (2) providing communications among said participants and said plurality
    - 9 of data stores;
  - 10 (b) identifying a respective call as initiating an emergency service call event;
  - 11 (c) generating an identifier code for uniquely identifying said emergency service
  - 12 call event; said identifier code including relational data; said relational data being
  - 13 configured for mapping on said at least one respective data key for effecting
  - 14 access to said information from each said respective data store; and
  - 15 (d) employing said communications to effect cooperation by said identifier code
  - 16 with said plurality of data stores for providing said information to said
  - 17 participants.
  
- 1 13. A method for providing information to participants in an emergency service call event
- 2 as recited in Claim 12 wherein selected said information availed by said participants
- 3 during said call event is stored in association with said identifier code.
  
- 1 14. A method for providing information to participants in an emergency service call event
- 2 as recited in Claim 12 wherein said identifier code includes an indicator relating to a
- 3 caller initiating said call event.

- 1 15. A method for providing information to participants in an emergency service call event
- 2 as recited in Claim 12 wherein said providing said plurality of data stores is effected
- 3 in a subscription arrangement.
  
- 1 16. A method for providing information to participants in an emergency service call event
- 2 as recited in Claim 13 wherein said identifier code includes an indicator relating to a
- 3 caller initiating said call event.
  
- 1 17. A method for providing information to participants in an emergency service call event
- 2 as recited in Claim 13 wherein said providing said plurality of data stores is effected
- 3 in a subscription arrangement.
  
- 1 18. A method for providing information to participants in an emergency service call event
- 2 as recited in Claim 15 wherein said identifier code includes an indicator relating to a
- 3 caller initiating said call event.
  
- 1 19. A system for availing participants in a special number call event of information
- 2 contained in a plurality of data stores; each respective data store of said plurality of
- 3 data stores having a respective data key for accessing said information contained in
- 4 said respective data store; the system comprising:
  - 5 (a) a special number call handling facility;
  - 6 (b) at least one communication network communicatively coupling said
  - 7 participants, said plurality of data stores and said special number call handling
  - 8 facility; and
  - 9 (c) an identifying unit coupled with at least one of said special number call
  - 10 handling facility and said at least one communication network;
  - 11 said identifying unit identifying a respective call as initiating a special number call
  - 12 event; said identifying unit generating an identifier code for uniquely identifying said
  - 13 special number call event; said identifier code including relational data; said relational
  - 14 data being configured for mapping on at least one said respective data key to effect

15 accessing said information; said special number call handling facility employing said  
16 at least one communication network for providing said information to said  
17 participants.

1 20. A system for availing participants in a special number call event of information  
2 contained in a plurality of data stores as recited in Claim 19 wherein selected said  
3 information availed by said participants during said call event is stored in association  
4 with said identifier code.

1 21. A system for availing participants in a special number call event of information  
2 contained in a plurality of data stores as recited in Claim 19 wherein said identifier  
3 code includes an indicator relating to a caller initiating said call event.

1 22. A system for availing participants in a special number call event of information  
2 contained in a plurality of data stores as recited in Claim 19 wherein said plurality of  
3 data stores are qualified for participation with the system in a subscription  
4 arrangement.

1 23. A system for availing participants in a special number call event of information  
2 contained in a plurality of data stores as recited in Claim 20 wherein said indicator  
3 code includes an indicator relating to a caller initiating said call event.

1 24. A system for availing participants in a special number call event of information  
2 contained in a plurality of data stores as recited in Claim 20 wherein said plurality of  
3 data stores are qualified for participation with the system in a subscription  
4 arrangement.

1 25. A system for availing participants in a special number call event of information  
2 contained in a plurality of data stores as recited in Claim 22 wherein said identifier  
3 code includes an indicator relating to a caller initiating said call event.

- 1 26. A system for availing participants in a special number call event of information contained in a
- 2 plurality of data stores as recited in Claim 23 wherein said special number call event is an
- 3 emergency service call event.
  
- 1 27. A system for availing participants in a special number call event of information contained in a
- 2 plurality of data stores as recited in Claim 25 wherein said special number call event is an
- 3 emergency service call event.